

DONEGAL MANOR

4* LUXURY GUESTHOUSE

COVID 19 Confidence

The health of all our guests and each of our staff is paramount to us. In order to realize and succeed in keeping everyone safe, we are implementing new cleaning and safety procedures following COVID 19, WHO, HSE, Irish Hotel Federation and government policies and guidelines

As we await further information from these organisations we have put the following practices into place:

- ❖ All staff will be trained to enforce all COVID 19 protocols
- ❖ PPE will be available for all staff
- ❖ Hand sanitisers will be available for guests on arrival, leaving premises and on each floor.
- ❖ Cleaning and disinfecting public areas (internally and externally), stair handrails and door handles frequently throughout the day
- ❖ Breakfast will be a simpler affair served to guest bedrooms. In addition to breakfast, a Mid-morning/lunchtime picnic pack will be ready to 'grab and go' for each guest. There will be no additional charge for the picnic pack. We hope this will be of great benefit to guests during the day.
- ❖ We are preparing a welcome pack on arrival for each room. This will include a tourist map and magazine, our favourite 5 'Day Outs in Donegal and North West'. Tea, coffee and sugar sachets. Disposable cups and spoons. Biscuits. List of takeaway and restaurants with website details to check out menus and ordering details. Room keys and a tag will be washed and disinfected after each departure and supplied in plastic wrapping with a welcome pack.
- ❖ For more than one overnight stay, housekeepers or management will not enter the bedroom once guests have booked in. This to avoid contamination from persons outside the family.

Further policies will be implemented as we receive the details and before the date of reopening which is scheduled for July 20th 2020

Looking forward to having you stay. Always book direct for best rates

Keep safe

Michael and Sian Breslin

